

Tracy Parker

SQL Server Developer | Power BI | Business Intelligence | Operational Reporting

Clarksville, TN | tracy@tracyparker.com | (931) 272-4241 | tracyparker.com | [LinkedIn](#)

PROFESSIONAL SUMMARY

Senior Information Technology professional with 26 years of experience designing, developing, and supporting enterprise reporting and business intelligence solutions. Extensive experience with Microsoft SQL Server, T-SQL, SQL Server Reporting Services (SSRS), operational reporting, and business process analysis. Led an Operational Reporting team while serving as an IT Manager, partnering with business leaders to deliver solutions that improved operational visibility and decision-making.

Following a company-wide workforce reduction in 2024, entered commercial transportation to broaden professional experience while continuing to develop professionally. Progressed into specialized fuel delivery operations, earning Tanker and Hazardous Materials endorsements and working in a highly regulated, safety-sensitive environment while concurrently pursuing IT contract work. Currently focused on modern Microsoft Business Intelligence technologies, including Power BI, and pursuing the Microsoft Certified: Power BI Data Analyst Associate (PL-300) certification.

Technical Skills

Database & Development

- Microsoft SQL Server, T-SQL, Stored Procedures, Database Design, Data Modeling, C#

Business Intelligence Reporting

- Power BI, Operational Reporting, SSRS, Dashboard Development, Data Analysis, Business Intelligence

Systems & Tools

- Visual Studio, SQL Server Management Studio, Microsoft Office, Agile/Scrum, Requirements Analysis

Leadership & Collaboration

- IT Leadership, Team Management, Cross-Functional Collaboration, Business Requirements Analysis, Stakeholder Communication

Professional Development

- Microsoft Certified Power BI Data Analyst Associate (PL-300) – Currently pursuing certification; hands-on development of Power BI dashboards and data analytics projects.

Information Technology Experience

Independent IT Contractor / Consultant

March 2024 – Present

- Develop and maintain Microsoft Power BI solutions, including interactive dashboards, data models, visualizations, and analytical reporting.
- Design, develop, and optimize Microsoft SQL Server databases, queries, stored procedures, and other data solutions using T-SQL.
- Perform data analysis and reporting to transform complex business data into meaningful information that supports decision-making and operational insight.
- Develop and maintain SSRS and Power BI reports with an emphasis on accurate, accessible, and actionable business intelligence.
- Apply extensive experience in database development, data integration, information management and business reporting to solve technical and analytical problems.

Sandvik

IT Manager / IT Systems Developer

August 2008 – March 2024

- Led the Operational Reporting function supporting business operations through Microsoft SQL Server and SQL Server Reporting Services.
- Designed, developed, and maintained enterprise reporting solutions for business stakeholders.
- Wrote and optimized complex T-SQL queries, stored procedures, and database objects supporting operational reporting.
- Partnered with business users to gather reporting requirements and translate them into technical solutions.
- Supported business-critical reporting systems used throughout the organization.
- Introduced and began expanding the organization's use of Microsoft Power BI to complement existing reporting solutions.
- Managed reporting priorities, project planning, and customer relationships while serving as an IT Manager during the final five years of employment.

Result Technologies

SQL Server Developer

2006-2008

- Developed complex reporting solutions using Microsoft SQL Server and C# to support business operations and client requirements.
- Designed and implemented database-driven applications and reports, translating business needs into technical solutions.
- Collaborated with clients and end users to analyze requirements, troubleshoot issues, and deliver effective software solutions.

John Wieland Homes

Data Analyst / Database Administrator / Estimator

1996-2006

- Began career with the company as an Estimator, developing a strong understanding of business operations, construction processes, and data-driven decision-making.
- Transitioned into Information Technology responsibilities by 1998, developing and supporting SQL Server databases and business reporting solutions.
- Served as Database Administrator and Data Analyst, managing data structures, creating reports, and transforming business requirements into technical solutions.
- Developed SQL Server-based reporting and analysis tools to improve operational visibility and support business decisions.
- Partnered with business users across departments to analyze processes, identify opportunities for improvement, and deliver technology solutions.

Additional Professional Experience

Commercial Transportation

Commercial Driver (CDL)

2024 – Present

- Earned and utilized Commercial Driver License (CDL) credentials, including Tanker and Hazardous Materials endorsements.
- Progressed from general commercial transportation into hazardous materials fuel delivery, operating specialized equipment in a highly regulated, safety-sensitive environment. Safely operated commercial vehicles in demanding transportation and fuel delivery environments.
- Demonstrated adaptability by successfully entering a new profession while continuing professional development toward a return to Information Technology.
- Maintained a strong commitment to safety, professionalism, customer service, and regulatory compliance.